

1. Does the City currently employ a collection agency?

Yes

a. If yes, what is the company name and the date of the contract award?

Fidelity Capital Holdings, Inc. 6/1/2013 (approximately 5 years)

b. If yes, will accounts be pulled from the agency and assigned to winning proposer?

See response to question 39

2. What is the total dollar amount of the accounts available for placement with the winning proposer?

See reports in Attachment A

a. Could you break out unique categories of account type?

See reports in Attachment A

3. What is the total number of accounts available for placement with the winning proposer?

See reports in Attachment A

a. Could you break out unique categories of account type?

See reports in Attachment A

4. What is the length of time in days past-due the City plans to submit accounts for collection?

Typically 120 days

5. Should the content of the response be limited to the APPLICATION questions, or can other information be provided.

Responses shall be relevant to the RFP.

6. How far back should the proposer look with regard to question 7 regarding the history of discipline?

There is no limit, any history of discipline must be included.

7. Can the proposer provide more than the two professional references requested in question 8. of the application?

Yes

8. Please describe your level of satisfaction with your current or recent vendor(s) for the same purchasing activity, if applicable.

Room for improvement

9. Who is the incumbent, and how long has the incumbent been providing the requested services?

See response to question 1

10. Can you please provide a greater description of the specific kind of receivables to be placed for collection?

See response to question 2

11. What collection attempts are performed or will be performed internally prior to placement?

Subject to change –

Accounts Receivable	Action to be taken	Time Schedule
Utility Billing	Invoice Mailed once every two months.	Balance is due 30 days from Bill Date
	Late notice	10 Days Past Payment Due Date
	Shut off Notice	60 Days Past Payment Due Date
	Water is Shut off	62 Days Past Payment Due Date
Parking Citation (handled by ACS Xerox)	A reminder is sent one week after date of issuance.	Payment due 21 days from the date of issuance. Late fees are applied to a citation that is not paid on-time.
	Impound vehicle	Vehicle with 5 or more citations. Hold vehicle until all citations are paid in cash or credit card
Monthly Parking Pass	Letter Sent	30 days late
	Second Letter Sent	60 days late
	Deactivate Card	75 days late
One Time parker - no money to pay	Customer sign a "Promise to Pay" form	30 days to pay
	Send Letter	If payment not received within 30 days.
Facility Rental & Recreation Class Registration	Payments are taken at time of Reservation/Registration	Payment is up-front, before the class starts or the Facility is used. Payment by check is accepted.
	Bounced Check Letter Sent and Account if Frozen	When check is returned NSF from the bank.
	Second Bounced Check Letter Sent	1 week after Account is frozen
Permit Applications	Collect funds and issue permit	Funds are collected at time of permit issuing
	Bounced Check Letter Sent	When check is returned NSF from the bank.
	Permit Voided & Account put on Hold	If funds are not received by date stated in bounced check letter

Accounts Receivable	Action to be taken	Time Schedule
Ambulance Billing (handled by Ambulance Billing Contractor)	Notice that service was provided and instructions to call Contractor with patients insurance information.	Invoice mailed within 72 hours of service.
	Phone call	20 days after invoice is mailed
	30 day notice of Invoice is mailed	Past 30 days
	2nd notice mailed, notifying that this is a bill	40 days
	Past due notice + 2nd Phone call	45 days
	Final notice + call to hospital for information + final review by Contractor Account Representative	60 days
Business Tax	Collect funds from business as per approved fee schedule	Yearly tax is due by the end of January. Late fees are applied after January 31st. May create a payment schedule to assist businesses in making payments.
Fire Prevention Inspection	Information is entered into an inspection program database onsite via I-Pad tablet	As soon as inspection is complete. Bill is due upon receipt.
	Follow up notice	30 days
Roll Offs	Invoice Mailed	End of month
	Phone call	After 30 days
	Public Works staff to coordinate with Code Enforcement to be sure a final inspection is not signed off until the account is made current.	After 60 days
Commercial Trash	Invoices Mailed once a month	Due in 30 days
	Mail late notice that includes fees	After 30 days
	Phone Call Remove Bins and have Code Inspectors notify business (if restaurant).	After 60 days

12. What is the total dollar value of accounts available for placement now by category, including any backlog?

See response to question 2

13. What is the total number of accounts available for placement now by category, including any backlog?

See response to question 3

14. What is the expected average monthly forward flow (number and dollar value) after this initial drop?

City does not have this information.

15. What is the average balance of accounts by category?

See reports in Attachment A

16. What is the average age of accounts at placement (at time of award and/or on a going-forward basis), by category?

See response to question 4.

17. What is the monthly or quarterly number of accounts expected to be placed with the vendor(s) by category?

See reports in Attachment A

18. What is the monthly or quarterly dollar value of accounts expected to be placed with the vendor(s) by category?

See reports in Attachment A

19. What collection fee percentage is charged by the current vendor?

25% commission collected against the principal amount assigned. 15% in cases where merchandise is returned, repossessed or credited in lieu of payment on claim

20. How does the city assign accounts for collection (e.g., spreadsheet, individual account ledgers, etc.)

Tends to be individual account ledgers and a spreadsheet

21. What is the estimated number of accounts included in the existing portfolio (the backlog)?

See response to question 3

22. What is the total dollar amount outstanding?

See response to question 2

23. Does the existing portfolio consist solely of delinquent parking citations?

No

24. Please identify any debt types other than delinquent parking citations?

See response to question 2

25. What is the average balance due for each delinquent citation?

See reports in Attachment A

26. What is the average number of delinquent citations per violator?

See reports in Attachment A

27. What is the average age of the delinquent citations in the portfolio?

See reports in Attachment A

28. What is the estimated size of annual referrals going forward (i.e. volume and dollar amount of new/future placements)?

City does not have this information

29. Prior to referral for collections, have all statutory Notice of Parking Violation and Notice of Delinquent Parking Violations been served on the violator?

Yes

30. Prior to referral for collections, have all administrative hearings been completed and the amount due fully assessed?

Yes

31. What in-house collection methods (e.g. number of mailings, calls, etc.) will used on the referred accounts prior to referral to the selected collection provider?

See response to question 11

32. Who is your current collection provider?

See response to question 1

33. How long has your current collection provider been under contract?

See response to question 1

34. For each of the past three years, what is your current collection provider's annual recovery rate?

See reports in Attachment A

35. How is the fee calculated or charged by your current collection provider? (i.e.: percentage fee or per citation collected fee?)

See response to question 19

36. For past three years, what is the total amount of dollars collected by your current collection provider?

See reports in Attachment A

37. For each of the past three years, what is the total number of accounts collected by your current collection provider?

See reports in Attachment A

38. For each of the past three years, what is the total amount the City paid to its current collection provider?

See reports in Attachment A

39. Will accounts referred to your current collection provider be recalled and re-referred to the collection provider chosen pursuant to this procurement process?

Yes

a. And if so, can bidders propose a higher fee percentage for these previously worked accounts (i.e. second placements)?

No

40. Are any litigation services required/desired? If so, can bidders propose a higher fee percentage for accounts requiring litigation services?

No

41. We assume that you do not/will not allow your collection providers to add convenience and/or payment processing fees in addition to their contingency fees. If such fees are allowed, can you clarify that you will require bidders to fully disclose the amounts to be charged for such convenience and/or payment processing fees so the same can be taken into consideration when evaluating pricing?

Yes

42. What is the anticipated award date for this contract?

The City does not yet have this information.

43. How will account/collection information or data be communicated to the successful bidder (i.e. electronic via an FTP site)?

No preference, but must be efficient and secure

44. What types of accounts will be sent to collections?

See response to question 2

45. What is the volume of the accounts, both # and \$ per month?

See reports in Attachment A

46. Who is the current incumbent?

See response to question 1

47. How long has the incumbent been collecting for the city?

See response to question 1

48. What is their current recovery %?

See reports in Attachment A

49. What is their current commission rate?

See response to question 19

50. How much personal data elements will be sent to contractor? i.e. SSN, Date of Birth, Phone Numbers, Employment Info, etc?

Limited personal data typically includes name, phone, email, address, and account details. Contractor may request additional data if City has it on file.

51. Are we expected to fill out Exhibit A, B, and C as part of our proposal?

No

52. Of the five (5) hard copies respondents must submit, should one (1) of the five (5) contain the original signature by the authorized officer?

Not required

53. Are respondents expected to fill out the application form provided in Section III of the RFP or can respondents use their own proposal format as long as they address each area of the application?

The City expects a consistent format.

54. Is the collection need for residential or business accounts or both?

For both

55. What type of debt needs to be collected (water, power, license, etc.)?

See response to question 2

56. We would like to know the number and value of overdue accounts The City of Beverly Hills placed for collection in 2017 or if possible the last three years.

See responses to questions 37 & 38

57. What is your current rate structure and or your preferred rate structure (or range)?

See response to question 19

58. Do you have Liquidation and Recovery expectations? Past performance?

See response to question 34

59. Will the collection accounts go to multiple agencies depending on the type of debt or will all debt go to one agency?

Preferably one agency

60. What are the number of accounts and volume assigned a month?

See response to question 45

61. Will you allow us to litigate?

See response to question 40

62. What is the term of the contract?

City intends to award a 3 year contract with the option to extend an additional 2 years.

63. What are the types of assignments?

See response to question 2

64. What is the age of the accounts?

See response to question 27

65. Will the assignments be reassignments or 1st placements?

See response to question 39

66. What is the anticipated dollar amount of award?

TBD based on total amount written off and collected

67. What is the anticipated breakdown of referrals between residential and commercial?

See response to question 54

68. How much of the anticipated dollar amount will be utility debt?

See response to question 2

69. What improvements are you looking for in a new vendor?

Some important improvements the City is looking for include exceptional customer service as well as the possibility for City staff to extract reports via a web platform and keep track of collection ledgers in real time.

70. Please confirm RFP due date is 09/06/2018?

See page 2 of the RFP.

71. Who is the current agency, how long have they had the contract, and can you describe your level of satisfaction?

See response to question 1

72. What are the current collection agency fees for each type of account? What is the average age on the collection accounts? Are there any judgments, and is the rate different?

Current collection agency does not have authorization to file suit. See also response to question 15

73. What is the current process performed internally before collections are submitted?

See response to question 31

74. What is the total number of accounts, and the total dollar amount, by department available for placement now, including any backlog?

See responses to questions 2 & 3

75. What is the anticipated or expected return or liquidation rate from awarded vendor?

See reports in Attachment A

76. What software is the City of Beverly Hills currently using?

City Smart, ETIMS, HDL Prime, Munis

77. What information is currently being provided by the City, on collection accounts? Can awarded vendor request specific information be provided by the City?

See response to question 50

78. Who will be the main contact for the awarded contract?

Financial Planning and Research Analyst

79. Can you provide what departments will have collections?

See response to question 2

80. If bidder only has \$1,000,000.00 in E&O insurance per occurrence does that automatically disqualify the bidder from consideration for the contract?

No

81. Please reconfirm the due date for this procurement by providing it in response to answers to questions.

See response to question 70

82. What is the date by which you will answer these questions?

Release by 9/5/18

83. Why has this bid been released at this time?

City determined to revisit the current agreement after approximately 5 years.

84. Can you please provide greater details on how proposals will be evaluated and how the selected vendor(s) will be chosen?

See reports in Attachment A

85. Please describe your level of satisfaction with your current or recent vendor(s) for the same purchasing activity, if applicable.

See response to question 8

86. If this is a term contract subject to renewal, what is the term and the maximum number of option periods?

See response to question 62

87. Has the current contract gone full term?

Current contract is not a term contract.

88. Have all options to extend the current contract been exercised?

No extension options in the current contract

89. Who is the incumbent, and how long has the incumbent been providing the requested services?

See response to question 1

90. How are fees currently being billed by any incumbent(s), by category, and at what rates?

Statements are sent out the following month. See also responses to questions 2 & 19

91. What estimated or actual dollars were paid last year, last month, or last quarter to any incumbent(s)?

See response to question 38

92. Can you please provide a greater description of the specific kind of receivables to be placed for collection?

See response to question 2

93. What collection attempts are performed or will be performed internally prior to placement?

See response to question 11

94. Will the selected vendor be allowed to litigate balances exceeding a certain dollar amount on your behalf, with your explicit approval?

See response to question 40

95. What is the total dollar value of accounts available for placement now by category, including any backlog?

See response to question 2

96. What is the total number of accounts available for placement now by category, including any backlog?

See response to question 3

97. What is the average balance of accounts by category?

See response to question 15

98. What is the average age of accounts at placement (at time of award and/or on a going-forward basis), by category?

See response to question 16

99. What is the monthly or quarterly number of accounts expected to be placed with the vendor(s) by category?

See response to question 17

100. What is the monthly or quarterly dollar value of accounts expected to be placed with the vendor(s) by category?

See response to question 18

101. What has been the historical rate of return or liquidation rate provided by any incumbent(s), and/or what is anticipated or expected as a result of this procurement?

See reports in Attachment A

102. If applicable, will accounts held by any incumbent(s) or any backlog be moved to any new vendor(s) as a one-time placement at contract start up?

See response to question 39

ATTACHMENT A

BEVERLY HILLS AMBULANCE
 ATTN: AMB / FINANCE
 455 N REXFORD DR #340
 BEVERLY HILLS, CA 90210

MONTH	PLACEMENTS NO	PLACEMENTS AMOUNT	AVG \$	AGE	ADJUSTMENT AMOUNT	CANCEL AMOUNT	PAID IN FULL	AMOUNT COLLECTED	AMOUNT ACTIVE	RCV%	#OF PMT	COLLECTIONS THIS MONTH	COLLECTIONS BY MONTH
07-18	127	132,438	1,043	235	0	1,555	1,843	2,103	128,780	1.60	6	1,273	23,475
06-18	158	154,089	975	295	0	4,327	5,306	7,216	142,546	4.81	14	5,297	11,585
05-18	94	94,941	1,010	293	0	3,278	10,244	10,408	81,255	11.35	14	1,255	13,454
04-18	0				0	0	0	0	0		0	0	4,876
03-18	106	122,804	1,159	263	0	3,679	3,589	3,590	115,535	3.01	4	0	15,231
02-18	133	154,432	1,161	269	0	1,463	8,486	12,882	140,087	8.42	15	3,047	16,067
01-18	197	218,887	1,111	338	1,029-	9,754	18,972	19,584	189,549	9.36	24	0	18,451
12-17	0				0	0	0	0	0		0	0	12,241
11-17	0				0	0	0	0	0		0	0	16,320
10-17	74	62,072	839	243	680-	1,552	16,465	17,421	43,099	28.78	28	751	17,421
09-17	137	134,451	981	274	100-	5,719	21,013	21,328	107,404	16.56	28	1,601	14,555
08-17	147	144,144	981	323	66-	3,581	18,437	19,322	121,241	13.74	31	46	8,008
12MON	1173	1,218,257	1,039	288	1,876-	34,908	104,359	113,854	1,069,495	9.62	164	13,273	171,687
07-17	0				0	0	0	0	0		0	0	11,461
06-17	233	253,578	1,088	298	0	5,812	24,495	25,106	222,660	10.13	39	155	12,979
05-17	0				0	0	0	0	0		0	0	10,513
04-17	0				0	0	0	0	0		0	0	9,956
03-17	40	36,541	914	274	491-	1,732	4,029	4,030	30,779	11.57	7	0	18,681
02-17	181	180,917	1,000	272	500-	11,044	28,762	30,456	139,417	17.92	41	2,457	8,206
01-17	0				0	0	0	0	0		0	0	8,784
12-16	0				0	0	0	0	0		0	0	9,507
11-16	94	95,406	1,015	276	0	4,581	11,066	12,138	78,687	13.36	15	0	13,301
10-16	70	70,598	1,009	274	838-	2,651	11,427	12,207	55,740	17.96	16	0	10,350
09-16	0				0	0	0	0	0		0	0	19,865
08-16	199	220,552	1,108	216	2,698-	7,571	34,406	34,532	178,449	16.21	39	0	15,917
2-YRS	817	857,592	1,050	267	4,528-	33,391	114,188	118,469	705,732	14.37	157	2,612	149,526

BEVERLY HILLS AMBULANCE
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MONTH	NO	PLACEMENTS AMOUNT	AVG \$	AGE	ADJUSTMENT AMOUNT	CANCEL AMOUNT	PAID IN FULL	AMOUNT COLLECTED	AMOUNT ACTIVE	RCV%	#OF PMT	COLLECTIONS THIS MONTH	COLLECTIONS BY MONTH
07-16	83	90,975	1,096	246	69-	4,455	8,625	8,625	77,895	9.96	11	0	7,183
06-16	41	35,327	862	314	487-	0	8,340	8,341	26,986	23.61	11	1,328	24,504
05-16	54	48,032	889	290	0	5,913	12,583	12,584	29,535	29.87	16	0	14,650
04-16	72	83,888	1,165	228	0	725	8,463	8,463	74,700	10.17	8	98	11,746
03-16	91	101,303	1,113	233	100-	3,363	18,017	19,286	78,654	19.69	19	0	7,840
02-16	71	66,443	936	203	1,149-	3,258	12,527	12,793	50,392	20.24	18	25	17,175
01-16	83	83,144	1,002	274	240	1,136	13,225	13,226	68,782	16.12	17	0	6,844
12-15	117	112,586	962	273	190-	933	8,613	11,894	99,759	10.65	20	0	7,820
11-15	82	84,638	1,032	237	0	3,181	10,645	12,486	68,971	15.32	16	72	7,077
10-15	0				0	0	0	0	0		0	0	10,404
09-15	87	93,642	1,076	205	0	3,322	11,468	12,065	78,255	13.35	11	0	6,988
08-15	0				0	0	0	0	0		0	0	5,987
3-YRS	781	799,978	1,024	247	1,756-	26,286	112,512	119,763	653,929	15.47	147	1,523	128,222
4-YRS	918	1,044,606	1,138	235	11,043-	54,943	129,406	139,355	850,308	14.08	172	2,912	138,513
OTHER	7112	5,375,493	756	524	48,457-	2,378,185	621,682	709,804	2,287,504	23.68	1,136	3,153	595,418
TOTAL	10801	9,295,926	861	434	67,662-	2,527,712	1,082,148	1,201,245	5,566,969	17.74	1,776	23,475	1,183,368

ACTUARY REPORT

CITY OF BEVERLY HILLS LIBRARY

MONTH	NO	PLACEMENTS AMOUNT	AVG \$	AGE	ADJUSTMENT AMOUNT	CANCEL AMOUNT	PAID IN FULL	AMOUNT COLLECTED	AMOUNT ACTIVE	RCV%	#OF PMT	COLLECTIONS THIS MONTH	COLLECTIONS BY MONTH
07-18	19	1,300	68	141	0	0	218	218	1,082	16.80	2	218	1,093
06-18	21	1,511	72	266	0	0	344	344	1,167	22.76	7	308	424
05-18	35	2,290	65	157	0	0	434	435	1,855	18.98	9	84	340
04-18	0				0	0	0	0	0		0	0	205
03-18	19	2,187	115	142	0	0	160	160	2,027	7.32	4	0	587
02-18	8	609	76	157	0	0	137	137	472	22.54	2	0	621
01-18	19	1,810	95	166	0	88	304	305	1,417	17.71	6	62	421
12-17	22	1,822	83	136	44-	0	291	292	1,530	16.01	7	0	546
11-17	13	1,151	89	127	0	0	307	307	844	26.70	7	0	668
10-17	29	3,126	108	145	20-	0	633	634	2,492	20.27	12	0	460
09-17	20	1,298	65	163	41-	0	338	339	959	26.09	9	0	477
08-17	34	2,565	75	124	36-	71	904	904	1,590	36.25	16	64	439
12MON	239	19,670	82	156	143-	159	4,075	4,076	15,435	20.88	81	739	6,286
07-17	6	450	75	110	0	0	119	119	331	26.55	2	0	410
06-17	6	562	94	121	0	0	182	182	380	32.37	3	0	432
05-17	41	3,050	74	121	28-	71	542	599	2,380	20.10	15	0	687
04-17	0				0	0	0	0	0		0	0	956
03-17	6	319	53	119	0	0	143	144	175	45.05	3	0	373
02-17	36	2,690	75	109	35-	0	429	429	2,261	15.94	11	0	844
01-17	43	3,291	77	811	29-	185	410	410	2,696	13.20	12	0	1,351
12-16	28	1,896	68	319	0	28	789	789	1,079	42.23	14	0	481
11-16	35	2,039	58	976	0	675	597	598	766	43.84	15	0	317
10-16	36	1,635	45	1540	10-	721	416	416	498	45.56	10	0	582
09-16	114	6,411	56	2610	0	4,410	489	490	1,511	24.47	11	0	1,307
08-16	89	7,842	88	1719	0	2,447	930	931	4,464	17.24	22	0	945
2-YRS	440	30,184	69	1352	103-	8,537	5,050	5,107	16,540	23.59	118	0	8,688

CITY OF BEVERLY HILLS LIBRARY

MONTH	NO	PLACEMENTS AMOUNT	AVG \$	AGE	ADJUSTMENT AMOUNT	CANCEL AMOUNT	PAID IN FULL	AMOUNT COLLECTED	AMOUNT ACTIVE	RCV%	#OF PMT	COLLECTIONS THIS MONTH	COLLECTIONS BY MONTH
07-16	33	2,271	69	21	38-	70	627	627	1,574	28.49	16	0	1,686
06-16	59	4,738	80	8	78-	137	1,288	1,288	3,313	28.00	25	0	1,225
05-16	89	7,855	88	1	522-	33	2,169	2,180	5,642	27.87	39	0	1,183
04-16	34	2,130	63	2	28-	0	730	730	1,400	34.28	14	0	753
03-16	20	3,778	189	1	0	1,720	329	330	1,728	16.03	6	0	989
02-16	36	3,656	102	7	19-	86	1,175	1,175	2,395	32.91	18	0	1,512
01-16	44	4,668	106	24	0	35	1,990	1,991	2,642	42.96	19	0	591
12-15	0				0	0	0	0	0		0	0	806
11-15	35	3,183	91	12	19-	0	524	525	2,658	16.48	12	0	879
10-15	36	2,524	70	8	0	83	564	564	1,877	23.12	13	0	1,097
09-15	29	1,961	68	6	19-	0	765	765	1,196	39.01	12	0	1,627
08-15	68	4,383	64	13	57-	27	1,622	1,622	2,734	37.23	31	0	1,811
3-YRS	483	41,146	85	9	781-	2,192	11,787	11,798	27,156	30.28	205	0	14,163
4-YRS	519	44,296	85	106	546-	389	11,758	11,914	31,993	27.13	215	241	10,196
OTHER	5798	489,308	84	858	5,419-	277,439	87,280	91,048	120,821	42.97	1,499	112	84,391
TOTAL	7479	624,603	84	757	6,995-	288,716	119,953	123,942	211,945	36.90	2,118	1,093	123,726

BEVERLY HILLS REGISTRATION

MONTH	PLACEMENTS NO	AMOUNT	AVG \$	AGE	ADJUSTMENT AMOUNT	CANCEL AMOUNT	PAID IN FULL	AMOUNT COLLECTED	AMOUNT ACTIVE	RCV%	#OF PMT	COLLECTIONS THIS MONTH	COLLECTIONS BY MONTH
07-18	0				0	0	0	0	0		0	0	0
06-18	0				0	0	0	0	0		0	0	0
05-18	0				0	0	0	0	0		0	0	0
04-18	0				0	0	0	0	0		0	0	0
03-18	0				0	0	0	0	0		0	0	289
02-18	0				0	0	0	0	0		0	0	0
01-18	0				0	0	0	0	0		0	0	0
12-17	0				0	0	0	0	0		0	0	0
11-17	0				0	0	0	0	0		0	0	0
10-17	0				0	0	0	0	0		0	0	0
09-17	0				0	0	0	0	0		0	0	0
08-17	0				0	0	0	0	0		0	0	0
12MON	0				0	0	0	0	0		0	0	289
07-17	0				0	0	0	0	0		0	0	0
06-17	0				0	0	0	0	0		0	0	0
05-17	0				0	0	0	0	0		0	0	0
04-17	0				0	0	0	0	0		0	0	0
03-17	0				0	0	0	0	0		0	0	0
02-17	0				0	0	0	0	0		0	0	0
01-17	0				0	0	0	0	0		0	0	0
12-16	0				0	0	0	0	0		0	0	0
11-16	0				0	0	0	0	0		0	0	0
10-16	0				0	0	0	0	0		0	0	0
09-16	0				0	0	0	0	0		0	0	0
08-16	0				0	0	0	0	0		0	0	295
2-YRS	0				0	0	0	0	0		0	0	295

BEVERLY HILLS REGISTRATION

MONTH	PLACEMENTS NO	PLACEMENTS AMOUNT	AVG \$	AGE	ADJUSTMENT AMOUNT	CANCEL AMOUNT	PAID IN FULL	AMOUNT COLLECTED	AMOUNT ACTIVE	RCV%	#OF PMT	COLLECTIONS THIS MONTH	COLLECTIONS BY MONTH
07-16	0				0	0	0	0	0		0	0	0
06-16	2	1,296	648	322	0	0	295	295	1,001	22.76	1	0	0
05-16	0				0	0	0	0	0		0	0	0
04-16	0				0	0	0	0	0		0	0	0
03-16	0				0	0	0	0	0		0	0	0
02-16	0				0	0	0	0	0		0	0	0
01-16	0				0	0	0	0	0		0	0	0
12-15	0				0	0	0	0	0		0	0	0
11-15	0				0	0	0	0	0		0	0	0
10-15	0				0	0	0	0	0		0	0	0
09-15	0				0	0	0	0	0		0	0	0
08-15	0				0	0	0	0	0		0	0	0
3-YRS	2	1,296	648	322	0	0	295	295	1,001	22.76	1	0	0
4-YRS	2	728	364	65	0	0	289	289	439	39.69	1	0	25
OTHER	29	24,478	844	113	1,240-	1,246	8,632	8,857	14,375	38.12	12	0	8,832
TOTAL	33	26,502	803	123	1,240-	1,246	9,216	9,441	15,815	37.38	14	0	9,441

ACTUARY REPORT

CITY OF BEVERLY HILLS-ROLLOFFS
 ATTN: ACCOUNTING
 455 N REXFORD DR #340
 BEVERLY HILLS, CA 90210

MONTH	PLACEMENTS NO	PLACEMENTS AMOUNT	PLACEMENTS AVG \$	PLACEMENTS AGE	ADJUSTMENT AMOUNT	CANCEL AMOUNT	PAID IN FULL	AMOUNT COLLECTED	AMOUNT ACTIVE	RCV%	#OF PMT	COLLECTIONS THIS MONTH	COLLECTIONS BY MONTH
07-18	0				0	0	0	0	0		0	0	960
06-18	0				0	0	0	0	0		0	0	3,345
05-18	0				0	0	0	0	0		0	0	2,563
04-18	0				0	0	0	0	0		0	0	600
03-18	10	43,364	4,336	427	0	0	253	253	43,111	.58	1	0	610
02-18	0				0	0	0	0	0		0	0	0
01-18	0				0	0	0	0	0		0	0	773
12-17	0				0	0	0	0	0		0	0	2,591
11-17	0				0	0	0	0	0		0	0	1,219
10-17	0				0	0	0	0	0		0	0	6,205
09-17	0				0	0	0	0	0		0	0	8,246
08-17	0				0	0	0	0	0		0	0	23,098
12MON	10	43,364	4,336	427	0	0	253	253	43,111	.58	1	0	50,214
07-17	0				0	0	0	0	0		0	0	31,419
06-17	58	48,279	832	213	180-	6,567	35,279	35,280	6,432	84.57	39	0	18,662
05-17	2	1,057	529	414	0	0	1,057	1,057	0	100.00	2	0	29,134
04-17	206	202,038	981	668	1,000-	22,143	81,053	85,109	94,786	47.31	81	0	3,057
03-17	2	17,009	8,504	164	0	0	0	0	17,009		0	0	250
02-17	0				0	0	0	0	0		0	0	0
01-17	0				0	0	0	0	0		0	0	4,035
12-16	0				0	0	0	0	0		0	0	0
11-16	0				0	0	0	0	0		0	0	2,750
10-16	0				0	0	0	0	0		0	0	1,734
09-16	0				0	0	0	0	0		0	0	2,125
08-16	0				0	0	0	0	0		0	0	5,041
2-YRS	268	268,383	1,001	564	1,180-	28,710	117,390	121,446	118,227	50.67	122	0	98,210

CITY OF BEVERLY HILLS-ROLLOFFS
 ATTN: ACCOUNTING
 455 N REXFORD DR #340
 BEVERLY HILLS, CA 90210

MONTH	-----PLACEMENTS-----				ADJUSTMENT	CANCEL	PAID	AMOUNT	AMOUNT	RCV%	#OF	COLLECTIONS	COLLECTIONS
	NO	AMOUNT	AVG \$	AGE	AMOUNT	AMOUNT	IN FULL	COLLECTED	ACTIVE		PMT	THIS MONTH	BY MONTH
07-16	0				0	0	0	0	0		0	0	6,075
06-16	0				0	0	0	0	0		0	0	3,314
05-16	0				0	0	0	0	0		0	0	10,869
04-16	0				0	0	0	0	0		0	0	555
03-16	83	123,642	1,490	989	3,523-	4,169	39,232	47,541	71,932	39.79	39	960	0
02-16	0				0	0	0	0	0		0	0	0
01-16	0				0	0	0	0	0		0	0	0
12-15	0				0	0	0	0	0		0	0	0
11-15	0				0	0	0	0	0		0	0	0
10-15	0				0	0	0	0	0		0	0	0
09-15	0				0	0	0	0	0		0	0	0
08-15	0				0	0	0	0	0		0	0	0
3-YRS	83	123,642	1,490	989	3,523-	4,169	39,232	47,541	71,932	39.79	39	960	20,815
4-YRS	0				0	0	0	0	0		0	0	0
OTHER	90	177,578	1,973	1147	302-	19,832	4,648	7,696	150,050	4.87	8	0	7,695
TOTAL	451	612,967	1,359	756	5,005-	52,711	161,524	176,936	383,320	31.58	170	960	176,935

CITY OF BEVERLY HILLS-NSF PARK

MONTH	PLACEMENTS NO	PLACEMENTS AMOUNT	AVG \$	AGE	ADJUSTMENT AMOUNT	CANCEL AMOUNT	PAID IN FULL	AMOUNT COLLECTED	AMOUNT ACTIVE	RCV%	#OF PMT	COLLECTIONS THIS MONTH	COLLECTIONS BY MONTH
07-18	0				0	0	0	0	0		0	0	0
06-18	0				0	0	0	0	0		0	0	0
05-18	0				0	0	0	0	0		0	0	0
04-18	0				0	0	0	0	0		0	0	0
03-18	0				0	0	0	0	0		0	0	0
02-18	0				0	0	0	0	0		0	0	0
01-18	0				0	0	0	0	0		0	0	0
12-17	0				0	0	0	0	0		0	0	0
11-17	0				0	0	0	0	0		0	0	0
10-17	0				0	0	0	0	0		0	0	0
09-17	0				0	0	0	0	0		0	0	0
08-17	0				0	0	0	0	0		0	0	0
12MON	0				0	0	0	0	0		0	0	0
07-17	0				0	0	0	0	0		0	0	0
06-17	0				0	0	0	0	0		0	0	0
05-17	0				0	0	0	0	0		0	0	0
04-17	0				0	0	0	0	0		0	0	0
03-17	0				0	0	0	0	0		0	0	0
02-17	0				0	0	0	0	0		0	0	0
01-17	0				0	0	0	0	0		0	0	0
12-16	0				0	0	0	0	0		0	0	0
11-16	0				0	0	0	0	0		0	0	0
10-16	0				0	0	0	0	0		0	0	0
09-16	0				0	0	0	0	0		0	0	0
08-16	0				0	0	0	0	0		0	0	0
2-YRS	0				0	0	0	0	0		0	0	0

CITY OF BEVERLY HILLS-NSF PARK

MONTH	PLACEMENTS NO	PLACEMENTS AMOUNT	AVG \$	AGE	ADJUSTMENT AMOUNT	CANCEL AMOUNT	PAID IN FULL	AMOUNT COLLECTED	AMOUNT ACTIVE	RCV%	#OF PMT	COLLECTIONS THIS MONTH	COLLECTIONS BY MONTH
07-16	0				0	0	0	0	0		0	0	0
06-16	0				0	0	0	0	0		0	0	0
05-16	0				0	0	0	0	0		0	0	0
04-16	0				0	0	0	0	0		0	0	0
03-16	0				0	0	0	0	0		0	0	0
02-16	0				0	0	0	0	0		0	0	0
01-16	0				0	0	0	0	0		0	0	0
12-15	0				0	0	0	0	0		0	0	0
11-15	0				0	0	0	0	0		0	0	0
10-15	0				0	0	0	0	0		0	0	0
09-15	0				0	0	0	0	0		0	0	0
08-15	0				0	0	0	0	0		0	0	0
3-YRS	0				0	0	0	0	0		0	0	0
4-YRS	0				0	0	0	0	0		0	0	0
OTHER	33	5,627	171	874	434	3,432	426	426	1,769	19.40	4	0	426
TOTAL	33	5,627	171	874	434	3,432	426	426	1,769	19.40	4	0	426

CITY OF BEVERLY HILLS-VALET

MONTH	PLACEMENTS NO	AMOUNT	AVG \$	AGE	ADJUSTMENT AMOUNT	CANCEL AMOUNT	PAID IN FULL	AMOUNT COLLECTED	AMOUNT ACTIVE	RCV%	#OF PMT	COLLECTIONS THIS MONTH	COLLECTIONS BY MONTH
07-18	0				0	0	0	0	0		0	0	0
06-18	0				0	0	0	0	0		0	0	0
05-18	0				0	0	0	0	0		0	0	0
04-18	0				0	0	0	0	0		0	0	0
03-18	0				0	0	0	0	0		0	0	0
02-18	0				0	0	0	0	0		0	0	0
01-18	0				0	0	0	0	0		0	0	0
12-17	0				0	0	0	0	0		0	0	0
11-17	0				0	0	0	0	0		0	0	0
10-17	0				0	0	0	0	0		0	0	0
09-17	0				0	0	0	0	0		0	0	0
08-17	0				0	0	0	0	0		0	0	0
12MON	0				0	0	0	0	0		0	0	0
07-17	0				0	0	0	0	0		0	0	0
06-17	0				0	0	0	0	0		0	0	0
05-17	0				0	0	0	0	0		0	0	0
04-17	0				0	0	0	0	0		0	0	0
03-17	0				0	0	0	0	0		0	0	0
02-17	0				0	0	0	0	0		0	0	0
01-17	0				0	0	0	0	0		0	0	0
12-16	0				0	0	0	0	0		0	0	0
11-16	0				0	0	0	0	0		0	0	0
10-16	0				0	0	0	0	0		0	0	0
09-16	0				0	0	0	0	0		0	0	0
08-16	0				0	0	0	0	0		0	0	0
2-YRS	0				0	0	0	0	0		0	0	0

CITY OF BEVERLY HILLS-VALET

MONTH	PLACEMENTS NO	PLACEMENTS AMOUNT	AVG \$	AGE	ADJUSTMENT AMOUNT	CANCEL AMOUNT	PAID IN FULL	AMOUNT COLLECTED	AMOUNT ACTIVE	RCV%	#OF PMT	COLLECTIONS THIS MONTH	COLLECTIONS BY MONTH
07-16	0				0	0	0	0	0		0	0	0
06-16	0				0	0	0	0	0		0	0	0
05-16	0				0	0	0	0	0		0	0	0
04-16	0				0	0	0	0	0		0	0	0
03-16	0				0	0	0	0	0		0	0	0
02-16	0				0	0	0	0	0		0	0	0
01-16	0				0	0	0	0	0		0	0	0
12-15	0				0	0	0	0	0		0	0	0
11-15	0				0	0	0	0	0		0	0	0
10-15	0				0	0	0	0	0		0	0	0
09-15	2	368	184	213	0	0	0	0	368		0	0	0
08-15	0				0	0	0	0	0		0	0	0
3-YRS	2	368	184	213	0	0	0	0	368		0	0	0
4-YRS	0				0	0	0	0	0		0	0	0
OTHER	16	2,863	179	738	0	689	302	706	1,468	32.49	3	0	706
TOTAL	18	3,231	179	680	0	689	302	706	1,836	27.78	3	0	706

BEVERLY HILLS
 MISC FIRE PREVENTION
 455 N REXFORD DR #240
 BEVERLY HILLS, CA 90210

MONTH	PLACEMENTS NO	AMOUNT	AVG \$	AGE	ADJUSTMENT AMOUNT	CANCEL AMOUNT	PAID IN FULL	AMOUNT COLLECTED	AMOUNT ACTIVE	RCV%	#OF PMT	COLLECTIONS THIS MONTH	COLLECTIONS BY MONTH
07-18	7	13,515	1,931	189	0	0	11,098	11,099	2,416	82.12	4	7,021	7,021
06-18	0				0	0	0	0	0		0	0	0
05-18	0				0	0	0	0	0		0	0	0
04-18	0				0	0	0	0	0		0	0	0
03-18	0				0	0	0	0	0		0	0	0
02-18	0				0	0	0	0	0		0	0	0
01-18	0				0	0	0	0	0		0	0	0
12-17	0				0	0	0	0	0		0	0	0
11-17	0				0	0	0	0	0		0	0	0
10-17	0				0	0	0	0	0		0	0	0
09-17	0				0	0	0	0	0		0	0	0
08-17	0				0	0	0	0	0		0	0	0
12MON	7	13,515	1,931	189	0	0	11,098	11,099	2,416	82.12	4	7,021	7,021
07-17	0				0	0	0	0	0		0	0	0
06-17	0				0	0	0	0	0		0	0	0
05-17	0				0	0	0	0	0		0	0	0
04-17	0				0	0	0	0	0		0	0	0
03-17	0				0	0	0	0	0		0	0	0
02-17	0				0	0	0	0	0		0	0	0
01-17	0				0	0	0	0	0		0	0	0
12-16	0				0	0	0	0	0		0	0	0
11-16	0				0	0	0	0	0		0	0	0
10-16	0				0	0	0	0	0		0	0	0
09-16	0				0	0	0	0	0		0	0	0
08-16	0				0	0	0	0	0		0	0	0
2-YRS	0				0	0	0	0	0		0	0	0

BEVERLY HILLS
 MISC FIRE PREVENTION
 455 N REXFORD DR #240
 BEVERLY HILLS, CA 90210

MONTH	PLACEMENTS	ADJUSTMENT	CANCEL	PAID	AMOUNT	AMOUNT	RCV%	#OF	COLLECTIONS	COLLECTIONS
	NO	AMOUNT	AMOUNT	IN FULL	COLLECTED	ACTIVE		PMT	THIS MONTH	BY MONTH
		AVG \$	AGE							
07-16	0			0	0	0		0	0	0
06-16	0			0	0	0		0	0	0
05-16	0			0	0	0		0	0	0
04-16	0			0	0	0		0	0	0
03-16	0			0	0	0		0	0	0
02-16	0			0	0	0		0	0	0
01-16	0			0	0	0		0	0	0
12-15	0			0	0	0		0	0	0
11-15	0			0	0	0		0	0	0
10-15	0			0	0	0		0	0	0
09-15	0			0	0	0		0	0	0
08-15	0			0	0	0		0	0	0
3-YRS	0			0	0	0		0	0	0
4-YRS	0			0	0	0		0	0	0
OTHER	0			0	0	0		0	0	0
TOTAL	7	13,515	1,931 189	0	11,098	11,099		4	7,021	7,021

ACTUARY REPORT

BEVERLY HILLS
 MISC SPECIAL POLICE DETAIL
 455 N REXFORD DR #240
 BEVERLY HILLS, CA 90210

MONTH	PLACEMENTS NO	AMOUNT	AVG \$	AGE	ADJUSTMENT AMOUNT	CANCEL AMOUNT	PAID IN FULL	AMOUNT COLLECTED	AMOUNT ACTIVE	RCV%	#OF PMT	COLLECTIONS THIS MONTH	COLLECTIONS BY MONTH
07-18	5	4,807	961	399	0	0	428	428	4,379	8.90	1	428	428
06-18	0				0	0	0	0	0		0	0	0
05-18	0				0	0	0	0	0		0	0	0
04-18	0				0	0	0	0	0		0	0	0
03-18	0				0	0	0	0	0		0	0	0
02-18	0				0	0	0	0	0		0	0	0
01-18	0				0	0	0	0	0		0	0	0
12-17	0				0	0	0	0	0		0	0	0
11-17	0				0	0	0	0	0		0	0	0
10-17	0				0	0	0	0	0		0	0	0
09-17	0				0	0	0	0	0		0	0	0
08-17	0				0	0	0	0	0		0	0	0
12MON	5	4,807	961	399	0	0	428	428	4,379	8.90	1	428	428
07-17	0				0	0	0	0	0		0	0	0
06-17	0				0	0	0	0	0		0	0	0
05-17	0				0	0	0	0	0		0	0	0
04-17	0				0	0	0	0	0		0	0	0
03-17	0				0	0	0	0	0		0	0	0
02-17	0				0	0	0	0	0		0	0	0
01-17	0				0	0	0	0	0		0	0	0
12-16	0				0	0	0	0	0		0	0	0
11-16	0				0	0	0	0	0		0	0	0
10-16	0				0	0	0	0	0		0	0	0
09-16	0				0	0	0	0	0		0	0	0
08-16	0				0	0	0	0	0		0	0	0
2-YRS	0				0	0	0	0	0		0	0	0

BEVERLY HILLS
 MISC SPECIAL POLICE DETAIL
 455 N REXFORD DR #240
 BEVERLY HILLS, CA 90210

MONTH	PLACEMENTS	ADJUSTMENT	CANCEL	PAID	AMOUNT	AMOUNT	RCV%	#OF	COLLECTIONS	COLLECTIONS
	NO	AMOUNT	AMOUNT	IN FULL	COLLECTED	ACTIVE		PMT	THIS MONTH	BY MONTH
		AVG \$	AGE							
07-16	0			0	0	0		0	0	0
06-16	0			0	0	0		0	0	0
05-16	0			0	0	0		0	0	0
04-16	0			0	0	0		0	0	0
03-16	0			0	0	0		0	0	0
02-16	0			0	0	0		0	0	0
01-16	0			0	0	0		0	0	0
12-15	0			0	0	0		0	0	0
11-15	0			0	0	0		0	0	0
10-15	0			0	0	0		0	0	0
09-15	0			0	0	0		0	0	0
08-15	0			0	0	0		0	0	0
3-YRS	0			0	0	0		0	0	0
4-YRS	0			0	0	0		0	0	0
OTHER	0			0	0	0		0	0	0
TOTAL	5	4,807	961 399	0	428	4,379	8.90	1	428	428

Your Account Number	Account Name	Account Number	Assigned Date	Assigned Amount	Collected Amount	Adjusted Amount	Current Balance	Sts Dsk
Status Class	Status/Description	Total Accounts	% of Total	Assigned Amount	Collected Amount	% Recovery	Current Balance	
ACTIVE	ACT ACTIVE ACCOUNT	1,484	16.1%	1,519,925.66	21,053.26	1.3%	1,493,833.65	
ACTIVE	ATT DTR HAS ATTY	59	.6%	62,330.22	4,450.79	7.1%	57,879.43	
ACTIVE	B13 CHAP 13 BK REC D	6	.0%	7,025.89	793.13	11.2%	6,232.76	
ACTIVE	BKP BK PENDING	8	.0%	6,780.23	81.00	1.1%	6,699.23	
ACTIVE	BRK BROKEN PAYMENT	1	.0%	1,786.11	.00	.0%	1,786.11	
ACTIVE	CCC ACCOUNT WITH CCC	1	.0%	1,312.10	489.10	37.2%	823.00	
ACTIVE	CDV EOSCAR CDV	135	1.6%	159,227.68	2,926.09	1.8%	156,301.59	
ACTIVE	DSP DISPUTE-ATTEMPTING TO RESOLVE	460	4.7%	448,092.22	12,264.44	2.7%	435,827.78	
ACTIVE	FED FDCPA 15 USC 1962 (c)	50	.4%	45,927.26	2,727.73	5.9%	43,199.53	
ACTIVE	FPB CFPB COMPLAINT	2	.0%	1,412.16	781.16	55.3%	631.00	
ACTIVE	HLD HOLD CLIENTS REQUEST	3	.0%	1,431.33	.00	.0%	1,431.33	
ACTIVE	HSE NEW BUSINESS ASSIGNED	4	.0%	3,790.36	.00	.0%	3,790.36	
ACTIVE	MGR SPECIAL HANDLING ON ACCOUNT	1	.0%	948.25	.00	.0%	948.25	
ACTIVE	MRT MAIL RETURNED	484	6.4%	603,420.37	989.33	.1%	602,431.04	
ACTIVE	NEW NEW ACCOUNT	27	.2%	21,443.98	.00	.0%	21,443.98	
ACTIVE	NPH NO PHONE NUMBERS	2,332	27.1%	2,559,676.23	15,836.83	.6%	2,542,480.09	
ACTIVE	OOS DTR RESIDES OUT OF STATE	59	.7%	69,968.93	243.00	.3%	69,725.93	
ACTIVE	PAY PAYMENT PLAN ESTABLISHED	9	.1%	8,962.26	5,298.16	59.1%	3,664.10	
ACTIVE	PDC POSTDATED PYMNTS ON FILE	14	.1%	10,327.16	2,577.70	24.9%	7,749.46	
ACTIVE	PLG PENDING LEGAL	1	.0%	1,834.81	830.81	45.2%	1,004.00	
ACTIVE	PNT SIGNED P-NOTE IN FILE	1	.0%	1,723.30	150.00	8.7%	1,573.30	
ACTIVE	PTP PROMISE TO PAY	12	.1%	10,349.35	1,039.93	10.0%	9,309.42	
ACTIVE	SKP SKIP TRACING	50	.6%	59,072.12	.00	.0%	59,072.12	
ACTIVE	SRI SKIP RESPONSE NM1 INNOVIS	13	.1%	14,329.46	.00	.0%	14,329.46	
ACTIVE	SRR SKIP RESULTS RECEIVED	35	.4%	38,298.74	2,442.53	6.3%	35,856.21	
ACTIVE	WCL WORKERS COMP	28	.3%	31,105.37	.00	.0%	31,105.37	
	TOTALS:	5,279	60.3%	5,690,501.55	74,974.99	1.3%	5,609,128.50	
CANCEL	BAN BANKRUPT NO ASSETS	60	.6%	56,748.75	1,444.47	2.5%	.00	
CANCEL	CAN CANCELLED PER CLIENT REQUEST	1,050	5.2%	498,369.52	5,805.72	1.1%	.00	
CANCEL	CNR EFFORTS EXAUSTED	122	1.1%	110,951.83	2,802.69	2.5%	.00	
CANCEL	DEC DECEASED	198	1.7%	166,313.40	324.08	.1%	.00	
CANCEL	DUP DUPLICATE ASSIGNMENT	3	.0%	2,152.85	.00	.0%	.00	
CANCEL	FRA FRAUD ACCOUNT	2	.0%	884.93	.00	.0%	.00	
CANCEL	IDT CANCEL-ID THEFT VICTIM	3	.0%	3,670.87	.00	.0%	.00	
CANCEL	PPA PAID PRIOR TO ASSIGNMENT	11	.0%	8,344.13	.00	.0%	.00	
CANCEL	STA STATUTE OF LIMITATIONS	2	.0%	695.90	.00	.0%	.00	
CANCEL	SUS SUSPENSE	2,660	18.3%	1,730,661.92	31,788.13	1.8%	.00	
	TOTALS:	4,111	27.3%	2,578,794.10	42,165.09	1.6%	.00	
PIF/SIF	PIF ACCOUNT PAID IN FULL	1,502	11.8%	1,120,408.94	1,074,863.53	95.9%	.00	



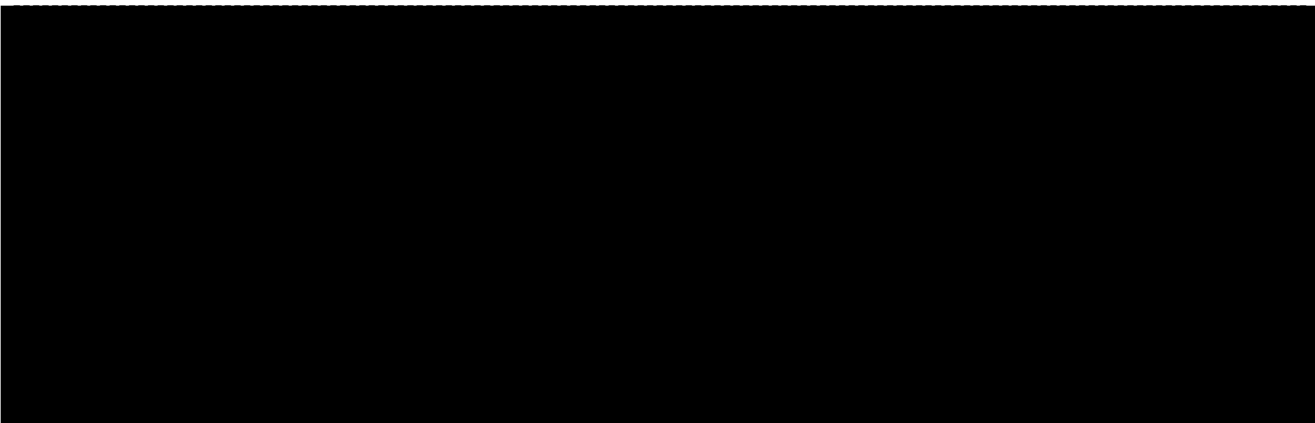
Your Account Number	Account Name	Account Number	Assigned Date	Assigned Amount	Collected Amount	Adjusted Amount	Current Balance	Sts	Dsk

Status Class	Status/Description		Total Accounts	% of Total	Assigned Amount	Collected Amount	% Recovery	Current Balance	

PIF/SIF	SIF SETTLED IN FULL		27	.2%	23,727.56	17,486.98	73.7%	.00	
	TOTALS:		1,529	12.1%	1,144,136.50	1,092,350.51	95.4%	.00	
REVIEW ST	COS COLLECTOR REVIEW OUT OF STATE		9	.1%	10,491.15	.00	.0%	10,491.15	
	TOTALS:		9	.1%	10,491.15	.00	.0%	10,491.15	

			10,928	100.0%	9,423,923.30	1,209,490.59	12.8%	5,619,619.65	

 Your Account Number Account Name Account Number Assigned Date Assigned Amount Collected Amount Adjusted Amount Current Balance Sts Dsk



Total Accounts 7482 624,951.37 124,139.19 296,050.15- 204,762.03

Status Class	Status/Description	Total Accounts	% of Total	Assigned Amount	Collected Amount	% Recovery	Current Balance
ACTIVE	ACT ACTIVE ACCOUNT	1,043	16.4%	102,682.30	1,494.09	1.4%	100,615.64
ACTIVE	ATT DTR HAS ATTY	3	.0%	146.74	.00	.0%	146.74
ACTIVE	B13 CHAP 13 BK REC D	2	.0%	588.18	.00	.0%	588.18
ACTIVE	BRK BROKEN PAYMENT	5	.1%	759.43	17.00	2.2%	742.43
ACTIVE	DSP DISPUTE-ATTEMPTING TO RESOLVE	89	1.6%	9,981.91	.00	.0%	9,846.93
ACTIVE	FED FDCPA 15 USC 1962 (c)	7	.1%	627.00	.00	.0%	627.00
ACTIVE	MGR SPECIAL HANDLING ON ACCOUNT	1	.1%	686.72	.00	.0%	686.72
ACTIVE	MRT MAIL RETURNED	110	2.6%	16,755.34	45.50	.2%	16,709.84
ACTIVE	NEW NEW ACCOUNT	9	.0%	593.11	.00	.0%	578.11
ACTIVE	NPH NO PHONE NUMBERS	641	10.8%	67,653.75	97.80	.1%	67,287.29
ACTIVE	OOS DTR RESIDES OUT OF STATE	2	.0%	268.85	.00	.0%	268.85
ACTIVE	PAY PAYMENT PLAN ESTABLISHED	2	.0%	220.61	220.61	100.0%	.00
ACTIVE	PLG PENDING LEGAL	1	.0%	72.95	.00	.0%	34.95
ACTIVE	PTP PROMISE TO PAY	4	.0%	248.96	48.98	19.6%	199.98
ACTIVE	SKP SKIP TRACING	29	.9%	5,822.22	.00	.0%	5,847.97
ACTIVE	SR1 SKIP RESPONSE NMI INNOVIS	1	.0%	484.05	.00	.0%	484.05
	TOTALS:	1,949	33.2%	207,592.12	1,923.98	.9%	204,664.68

Your Account Number	Account Name	Account Number	Assigned Date	Assigned Amount	Collected Amount	Adjusted Amount	Current Balance	Sts	Dsk
Status Class	Status/Description	Total Accounts	% of Total	Assigned Amount	Collected Amount	% Recovery	Current Balance		
CANCEL	BAN BANKRUPT NO ASSETS	12	.1%	840.92	.00	.0%	.00		
CANCEL	CAN CANCELLED PER CLIENT REQUEST	1,591	20.3%	127,362.28	100.60	.0%	.00		
CANCEL	CNR EFFORTS EXAUSTED	100	.8%	5,192.86	.00	.0%	.00		
CANCEL	DEC DECEASED	8	.1%	615.42	.00	.0%	.00		
CANCEL	DUP DUPLICATE ASSIGNMENT	9	.1%	996.64	.00	.0%	.00		
CANCEL	PPA PAID PRIOR TO ASSIGNMENT	11	.0%	491.63	.00	.0%	.00		
CANCEL	SNL SKIP UNABLE TO LOCATE	1	.0%	63.00	.00	.0%	.00		
CANCEL	STA STATUTE OF LIMITATIONS	1	.0%	.00	.00	.0%	.00		
CANCEL	SUS SUSPENSE	1,796	25.3%	158,388.11	1,964.45	1.2%	.00		
	TOTALS:	3,529	47.0%	293,950.86	2,065.05	.7%	.00		
PIF/SIF	PIF ACCOUNT PAID IN FULL	1,997	19.6%	122,760.80	119,616.90	97.4%	.00		
PIF/SIF	SIF SETTLED IN FULL	5	.0%	550.24	533.26	96.9%	.00		
	TOTALS:	2,002	19.7%	123,311.04	120,150.16	97.4%	.00		
LEGAL	LPJ LEGAL PRIOR TO JUDGMENT	1	.0%	58.40	.00	.0%	58.40		
LEGAL	LRJ LEGAL RENEWING JUDGMENT	1	.0%	38.95	.00	.0%	38.95		
	TOTALS:	2	.0%	97.35	.00	.0%	97.35		
		7,482	100.0%	624,951.37	124,139.19	19.8%	204,762.03		

ALRDBID1 RUN DATE 08/29/18 Account Activity Report
 CLIENT: [REDACTED] EVERLY HILLS REGISTRATION

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Your Account Number	Account Name	Account Number	Assigned Date	Assigned Amount	Collected Amount	Adjusted Amount	Current Balance	Sts Dsk
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[REDACTED]								
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ALRDBID1 RUN DATE 08/29/18 Account Activity Report
 CLIENT: [REDACTED] EVERLY HILLS REGISTRATION

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Your Account Number	Account Name	Account Number	Assigned Date	Assigned Amount	Collected Amount	Adjusted Amount	Current Balance	Sts Dsk
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Total Accounts		33		26,502.19	9,441.14	2,486.27-	14,574.78	
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Status Class	Status/Description	Total Accounts	% of Total	Assigned Amount	Collected Amount	% Recovery	Current Balance
ACTIVE	ACT ACTIVE ACCOUNT	8	27.6%	7,331.18	150.00	2.0%	7,181.18
ACTIVE	CDV EOSCAR CDV	2	9.9%	2,630.73	50.00	1.9%	1,480.73
ACTIVE	DSP DISPUTE-ATTEMPTING TO RESOLVE	3	7.9%	2,096.60	25.00	1.1%	2,071.60
ACTIVE	MRT MAIL RETURNED	2	1.0%	285.63	.00	.0%	285.63
ACTIVE	NPH NO PHONE NUMBERS	6	13.4%	3,555.64	.00	.0%	3,555.64
	TOTALS:	21	59.9%	15,899.78	225.00	1.4%	14,574.78
CANCEL	DEC DECEASED	1	4.7%	1,245.86	.00	.0%	.00
	TOTALS:	1	4.7%	1,245.86	.00	.0%	.00
PIF/SIF	PIF ACCOUNT PAID IN FULL	11	35.3%	9,356.55	9,216.14	98.5%	.00
	TOTALS:	11	35.3%	9,356.55	9,216.14	98.5%	.00
		33	100.0%	26,502.19	9,441.14	35.6%	14,574.78

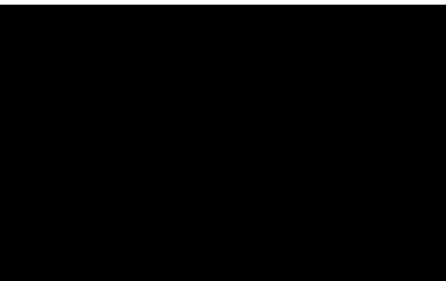
Your Account Number	Account Name	Account Number	Assigned Date	Assigned Amount	Collected Amount	Adjusted Amount	Current Balance	Sts	Dsk
Status Class	Status/Description	Total Accounts	% of Total	Assigned Amount	Collected Amount	% Recovery	Current Balance		
ACTIVE	ACT ACTIVE ACCOUNT	72	13.7%	84,223.73	220.10	.2%	84,003.63		
ACTIVE	ATT DTR HAS ATTY	1	.7%	4,273.99	.00	.0%	4,273.99		
ACTIVE	BKP BK PENDING	1	.0%	547.05	.00	.0%	547.05		
ACTIVE	DSP DISPUTE-ATTEMPTING TO RESOLVE	40	10.6%	65,448.12	3,785.16	5.7%	61,662.96		
ACTIVE	FED FDCA 15 USC 1962 (c)	4	.6%	4,095.04	.00	.0%	4,095.04		
ACTIVE	MRT MAIL RETURNED	1	.1%	936.31	.00	.0%	936.31		
ACTIVE	NPH NO PHONE NUMBERS	102	28.4%	174,569.64	2,840.00	1.6%	171,729.64		
ACTIVE	OOS DTR RESIDES OUT OF STATE	1	.0%	271.60	.00	.0%	271.60		
ACTIVE	PAY PAYMENT PLAN ESTABLISHED	4	1.5%	9,182.68	3,455.32	37.6%	5,727.36		
ACTIVE	PDC POSTDATED PYMNTS ON FILE	1	1.3%	8,318.07	5,562.07	66.8%	2,756.00		
ACTIVE	SKP SKIP TRACING	15	6.3%	38,815.17	.00	.0%	38,815.17		
ACTIVE	SRR SKIP RESULTS RECEIVED	1	.3%	2,312.57	.00	.0%	2,312.57		
	TOTALS:	243	64.1%	392,993.97	15,862.65	4.0%	377,131.32		
CANCEL	BAN BANKRUPT NO ASSETS	6	1.3%	8,336.64	.00	.0%	.00		
CANCEL	CAN CANCELLED PER CLIENT REQUEST	28	3.9%	24,166.74	.00	.0%	.00		
CANCEL	CNR EFFORTS EXHAUSTED	6	1.7%	10,461.57	732.79	7.0%	.00		
CANCEL	DEC DECEASED	1	.1%	625.42	.00	.0%	.00		
CANCEL	PPA PAID PRIOR TO ASSIGNMENT	1	.1%	587.49	.00	.0%	.00		
CANCEL	SUS SUSPENSE	7	1.5%	9,306.54	.00	.0%	.00		
	TOTALS:	49	8.7%	53,484.40	732.79	1.3%	.00		
PIF/SIF	PIF ACCOUNT PAID IN FULL	156	26.1%	160,260.23	156,380.83	97.5%	.00		
PIF/SIF	SIF SETTLED IN FULL	3	1.0%	6,228.73	5,143.31	82.5%	.00		
	TOTALS:	159	27.1%	166,488.96	161,524.14	97.0%	.00		
		451	100.0%	612,967.33	178,119.58	29.0%	377,131.32		

Your Account Number	Account Name	Account Number	Assigned Date	Assigned Amount	Collected Amount	Adjusted Amount	Current Balance	Sts	Dsk
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Total Accounts	18	3,230.50	706.30	688.80-	1,835.40
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Status Class	Status/Description	Total Accounts	% of Total	Assigned Amount	Collected Amount	% Recovery	Current Balance
ACTIVE	ACT ACTIVE ACCOUNT	5	32.1%	1,039.30	403.60	38.8%	635.70
ACTIVE	MRT MAIL RETURNED	1	2.9%	94.20	.00	.0%	94.20
ACTIVE	NPH NO PHONE NUMBERS	5	34.2%	1,105.50	.00	.0%	1,105.50
	TOTALS:	11	69.3%	2,239.00	403.60	18.0%	1,835.40
CANCEL	CAN CANCELLED PER CLIENT REQUEST	6	21.3%	688.80	.00	.0%	.00
	TOTALS:	6	21.3%	688.80	.00	.0%	.00
PIF/SIF	PIF ACCOUNT PAID IN FULL	1	9.3%	302.70	302.70	100.0%	.00
	TOTALS:	1	9.3%	302.70	302.70	100.0%	.00
		18	100.0%	3,230.50	706.30	21.8%	1,835.40



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 CLIENT BEVERLY HILLS SPECIAL EVENTS

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Your Account Number	Account Name	Account Number	Assigned Date	Assigned Amount	Collected Amount	Adjusted Amount	Current Balance	Sts	Dsk
[Redacted]									
Total Accounts		12		38,112.41	8,311.05	2,972.70-	26,828.66		

Status Class	Status/Description	Total Accounts	% of Total	Assigned Amount	Collected Amount	% Recovery	Current Balance
ACTIVE	ACT ACTIVE ACCOUNT	5	61.1%	23,316.66	2,500.00	10.7%	20,816.66
ACTIVE	MRT MAIL RETURNED	1	15.7%	6,012.00	.00	.0%	6,012.00
	TOTALS:	6	76.9%	29,328.66	2,500.00	8.5%	26,828.66
CANCEL	CAN CANCELLED PER CLIENT REQUEST	1	.9%	355.00	.00	.0%	.00
CANCEL	CNR EFFORTS EXHAUSTED	1	6.8%	2,617.70	.00	.0%	.00
	TOTALS:	2	7.8%	2,972.70	.00	.0%	.00
PIF/SIF	PIF ACCOUNT PAID IN FULL	4	15.2%	5,811.05	5,811.05	100.0%	.00
	TOTALS:	4	15.2%	5,811.05	5,811.05	100.0%	.00
		12	100.0%	38,112.41	8,311.05	21.8%	26,828.66

Your Account Number	Account Name	Account Number	Assigned Date	Assigned Amount	Collected Amount	Adjusted Amount	Current Balance	Sts	Dsk
Status Class	Status/Description	Total Accounts	% of Total	Assigned Amount	Collected Amount	% Recovery	Current Balance		
ACTIVE	ACT ACTIVE ACCOUNT	155	19.6%	379,641.78	75.00	.0%	379,566.78		
ACTIVE	ATT DTR HAS ATTY	3	2.3%	46,147.47	.00	.0%	46,147.47		
ACTIVE	BKP BK PENDING	3	.4%	8,071.92	.00	.0%	8,071.92		
ACTIVE	CDV EOSCAR CDV	20	2.5%	49,931.20	75.00	.1%	49,856.20		
ACTIVE	DSP DISPUTE-ATTEMPTING TO RESOLVE	58	13.4%	260,083.18	1,281.26	.4%	258,380.46		
ACTIVE	FED FD CPA 15 USC 1962 (c)	8	1.1%	21,688.15	.00	.0%	21,688.15		
ACTIVE	MRT MAIL RETURNED	41	10.4%	201,523.17	.00	.0%	201,523.17		
ACTIVE	NPH NO PHONE NUMBERS	230	29.6%	572,408.56	345.55	.0%	572,063.01		
ACTIVE	OOS DTR RESIDES OUT OF STATE	5	.1%	2,758.10	.00	.0%	2,758.10		
ACTIVE	PAY PAYMENT PLAN ESTABLISHED	1	.1%	1,948.42	284.00	14.5%	1,664.42		
ACTIVE	SKP SKIP TRACING	2	.4%	8,842.09	.00	.0%	8,842.09		
ACTIVE	SRR SKIP RESULTS RECEIVED	1	.0%	669.26	.00	.0%	669.26		
	TOTALS:	527	80.5%	1,553,713.30	2,060.81	.1%	1,551,231.03		
CANCEL	BAN BANKRUPT NO ASSETS	14	3.9%	75,362.20	.00	.0%	.00		
CANCEL	CAN CANCELLED PER CLIENT REQUEST	5	.8%	17,228.38	11,391.63	66.1%	.00		
CANCEL	CNR EFFORTS EXHAUSTED	13	1.7%	32,740.48	.00	.0%	.00		
CANCEL	DEC DECEASED	15	1.9%	37,359.37	.00	.0%	.00		
CANCEL	IDT CANCEL-ID THEFT VICTIM	1	.0%	1,470.07	.00	.0%	.00		
CANCEL	SUS SUSPENSE	2	.2%	5,063.21	.00	.0%	.00		
	TOTALS:	50	8.7%	169,223.71	11,391.63	6.7%	.00		
PIF/SIF	PIF ACCOUNT PAID IN FULL	137	7.4%	142,875.56	137,609.69	96.3%	.00		
PIF/SIF	SIF SETTLED IN FULL	7	3.1%	61,550.11	29,889.34	48.5%	.00		
	TOTALS:	144	10.6%	204,425.67	167,499.03	81.9%	.00		
REVIEW ST	COS COLLECTOR REVIEW OUT OF STATE	3	.0%	802.28	.00	.0%	802.28		
	TOTALS:	3	.0%	802.28	.00	.0%	802.28		
		724	100.0%	1,928,164.96	180,951.47	9.3%	1,552,033.31		



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CLIENT: [REDACTED] BEVERLY HILLS ADMINISTRATIVE S

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Your Account Number Account Name Account Number Assigned Date Assigned Amount Collected Amount Adjusted Amount Current Balance Sts Dsk

Total Accounts 16 1,850.00 700.00 100.00- 1,050.00

Status Class	Status/Description	Total Accounts	% of Total	Assigned Amount	Collected Amount	% Recovery	Current Balance
ACTIVE	NPH NO PHONE NUMBERS	11	56.7%	1,050.00	.00	.0%	1,050.00
	TOTALS:	11	56.7%	1,050.00	.00	.0%	1,050.00
CANCEL	CNR EFFORTS EXAUSTED	1	5.4%	100.00	.00	.0%	.00
	TOTALS:	1	5.4%	100.00	.00	.0%	.00
PIF/SIF	PIF ACCOUNT PAID IN FULL	4	37.8%	700.00	700.00	100.0%	.00
	TOTALS:	4	37.8%	700.00	700.00	100.0%	.00
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		16	100.0%	1,850.00	700.00	37.8%	1,050.00

